

BIOSKIN RETURNS

BioSkin® warrants its products against defects in material and workmanship for 90 days. If you feel that your product is defective, please call us at (800) 541-2455 to arrange for a replacement.

If you would like to return your product for any other reason please see the following return policy and instructions.

30-DAY RETURNS & EXCHANGES

- Returns and exchanges need to be received within 30 days of the invoice date.
- Products need to be returned in new, unused condition, in original packaging.
- Refunds are issued according to the original form of payment (credit card, PayPal, etc.)

WRONG SIZE?

The fastest way to receive a different size is to simply place a new order for the new size, then return the original item using the shipping label provided. We will process your refund as soon as we receive and inspect the original item.

RETURN INSTRUCTIONS:

Step #1: Fill out this form and indicate your reason for return. Mark all that apply.

Order #: _____ Name: _____ Phone #: _____

<input type="checkbox"/> Too Small	Manufacturing Defect	Other: _____
<input type="checkbox"/> Too Large	<input type="checkbox"/> Stitching	_____
<input type="checkbox"/> Wrong Product Sent	<input type="checkbox"/> Frayed Strap	_____
<input type="checkbox"/> Didn't Meet Needs	<input type="checkbox"/> Velcro	_____
	<input type="checkbox"/> Missing Component	_____

Step #2: Box it up

Place product and this form into original shipping box. Completely seal box.

Step #3: Attach return label

Attach the prepaid return label included with your product to the box.

Step #4: Send it

Put the package in your mailbox or drop it off at a post office. Please allow 5 business days for your return to reach our facility.

